



Center for Health & Wellbeing

Center for Health & Wellbeing Refund Policy Effective: November 2021

When a Participant Cancels Their Program Registration:

In order to receive a full refund, participants must cancel their program registration at least 24 hours prior to the scheduled start of the program. Refunds will include the ticket price less the Eventbrite fees paid, which consist of a standard payment processing fee and a service fee.

Cancelling your program registration can be done in two easy ways: by calling 407.644.2492 and selecting Option 1 to speak to a CHWB representative who will process the refund for you; or by using the online ticket cancellation option found in the original registration confirmation email sent from Eventbrite.

When the Center for Health & Wellbeing Cancels or Postpones a Program:

On the occasion that the Center for Health & Wellbeing is forced to cancel or postpone a program for any reason, participants will receive a full refund including Eventbrite fees. In these instances, we will make every effort to inform program participants of the change prior to the program's scheduled start time.

If a minimum number of program registrations is not met, the Center for Health & Wellbeing reserves the right to cancel the program at any time.